

Working student IT-Support (m/f/d)

Online seit 30.09.2024 | 2024-09-30-892191 | Werkstudent:in

Stellenbeschreibung

At Statista, we're all about facts and data, that's why we are the world's leading business data platform.

By providing reliable and easy-to-use data as well as various data analytics products and services, we empower people worldwide to make fact-based decisions.

Founded in Hamburg in 2007, we have quickly grown into a global company with offices in major cities such as London, New York and Tokyo. And we still have a lot of plans. Our constant growth does not only prove our success, but also keeps creating new development and career opportunities for our employees.

At Statista we value and celebrate our diverse culture. You are welcome here for who you are, no matter where you come from, what you look like, or whether you prefer bar graphs to pie charts. Your story matters – keep writing it as part of our team.

Are you ready to join us?

The Team

At Statista Tech, our mission is to harness the possibilities of modern technology to bring Statista's data assets to the fingertips of our customers around the globe as conveniently and reliably as possible. Internally, we provide a productive digital workplace environment at Statista globally.

Your Job

- You will support us with setup, configuration and maintenance of IT hardware
- You will become part of our IT helpdesk team. In direct contact with our employees, you will support them in finding solutions.
- As part of first-level support, you will help our employees with hardware and software issues.
- You will actively work on our incoming IT tickets from all our worldwide locations.

- You will be part of the on- and offboarding process and support new employees on their first day in the company with questions about the hardware they have received.
- You will support us in our IT projects

Anforderungsprofil & Qualifikationen

Your Profil

- Student in the field of computer science or something similar
- Basic knowledge of IT.
- Fluent German and English (spoken and written)
- Proactive in approaching people and engaging them in dialogue.
- Experience in the field of user support is desirable.
- Ability to work independently

Vorteile für Mitarbeitende

- Flexible Arbeitszeit
- Sport- und Freizeitangebote
- Verkehrsmittelzuschuss
- Weiterbildungsmöglichkeiten
- Mobile Office
- Home Office
- Dienstlaptop
- Rabatte
- Obstkorb
- Getränke
- Vertrauensarbeitszeit

Stellenmerkmale

Beschäftigungsart	Werkstudent:in
Tätigkeitsbereich	IT
Beschäftigungsumfang	Teilzeit (befristet)
Home Office	Teilweise
Berufserfahrung	< 1 Jahr
Bewerbungslink	https://www.statista.com/career/details/1759160?_pc=2369

Kontaktdaten

Firma/Hochschule	Statista GmbH
Anschrift	Johannes-Brahms-Platz 1 20355 Hamburg
Kontakt	Recruitment Team
E-Mail	 jobs@statista.com
Webseite	https://www.statista.com/working-at-statista/